

Green Mountain Surgery Center

Chapter Name: 1 - Patient Rights	Policy #: 1.55	Date Implemented: 3/19/2019
Title: After-Hours Care		Reviewed/Revised:

Policy Statement

Patients are given written instructions for after-hour care.

Procedures

- I. All Physicians are required to maintain on call policies and 24-hour call coverage to answer patient inquiries.
 - II. Patients are instructed to contact their surgeon, his/her designee, or go to the nearest emergency room if the condition warrants, after the facility is closed for the day. They are also instructed to call 911 as needed. Patients discharge instructions will include the Physician's office telephone number and instructions on follow up care and appointment information. The discharge instructions will also direct the patient to contact 911 or their nearest emergency room.
 - III. The main telephone line has an after hours recording that instructs the patient to call 911 or go to the nearest emergency room.
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